

ILLINOIS DEPARTMENT ON AGING

421 East Capitol Avenue (01)

Ph: 785-3356 or Senior Helpline: 1-800-252-8966

Hours: Mon - Fri, 8:30 am – 5 pm

General Statement of Services:

Distributes federal and state funds to 13 Area Agencies on Aging, which reallocate monies to community-based social service agencies and projects that directly serve older people. Web site: www.state.il.us/aging/

Program/Service Titles:

Adult Day Service	Information and Assistance
Advance Directives	Legal Assistance
Caregiver Support Program	Long Term Care Ombudsman
Checking Accounts for Seniors	Meal Programs
Circuit Breaker Program	Medicare
Community Care Program	Nursing Facility Complaints
Comprehensive Health Insurance Program	Outreach
Consumer Protection	Prescription Medicine/Assistance
Crime and Consumer Fraud	Publications/Video Resources
Dental Assistance Programs	Public Transportation/Reduced Fares
Elder Abuse/Neglect	Senior Centers
Employment	Senior Health Insurance Program
Foster Grandparents Program	Speakers Bureau
Grandparents Raising Grandchildren	Tax Assistance
Hearing Aid Protection	Transportation Services
Housing	Veterans Benefits
I.D. Theft	Volunteer Programs
Illinois Senior Care	

Adult Day Service

Program designed for older people who cannot be home alone during the day due to physical and/or mental impairments. Day service facilities may provide health monitoring, medication supervision, personal care, recreational and therapeutic activities.

Advanced Directives

Provides Power of Attorney forms and/or Living Will forms. Call Senior Helpline at 1-800-252-8966 Or visit web site.

Caregiver Support Program

Caregivers are eligible for services regardless of where the senior lives. Basic services offered include: information of services, assistance accessing services, individual counseling/support groups/training opportunities, respite care and supplemental services (assistive devices, home modification, legal assistance, school supplies, etc).

Case Management

Case managers arrange for support services and make referrals for older people who need assistance. Case managers determine eligibility, assess/monitor needs, develop care plans and help families/seniors decide when nursing facility placement is appropriate.

Checking Accounts, Basic

Banking facilities are required by law to provide checking account service to those 65 & older. For more information call Office of Banks Consumer Services (312-793-3000).

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Community Care Program

Provides assistance to older people to remain in their own homes. Services include: case management, homemaker, adult day service and in some area senior companion.

Comprehensive Health Insurance Program

CHIP is a program for eligible Illinois residents to purchase health insurance when they have been denied coverage by insurers due to a pre-existing health condition. 1-800-367-6410

Elder Abuse/Neglect

Assists those 60 and older who are victims of abuse, neglect and financial exploitation. Services are coordinated through local agencies that investigate and assess reports.

Employment

Promotes part-time community service opportunities that contribute to general welfare of community. Anyone 55+ years of age, low-income and capable of performing tasks involved in the assignment is eligible to enroll.

Foster Grandparent Program

Program is operated through local agencies and offers volunteers, age 60+, who have limited incomes, opportunities (plus small stipend) to provide one-to-one service to children. Office located at 3 South Old State Capitol Plaza Ph: 522-7031

Homemaker

Provides assistance with household tasks. Homemakers assist with personal care tasks such as dressing, bathing, grooming and following special diets.

Information and Assistance

Contact your local senior center or Area Agency on Aging office.

Legal Assistance

Providers advocate for and represent older clients in civil cases, particularly those that involve elder abuse and neglect, financial exploitation, consumer fraud, landlord/tenant relationships, nursing facility resident rights and public benefit programs. Also assist with simple estate planning and preparation of living wills and durable power of attorney forms. Contact the Senior HelpLine for more information.

Long Term Care Ombudsman Program

Responds to questions, concerns and complaints re: those who live in long term care facilities.

Meal Programs

Administers state and federally funded meal and nutrition programs with outreach services in 102 Illinois counties. For more information call your local Area Agency on Aging.

Publications/Video Resources

Variety of publications with information on services and programs for seniors and caregivers. Maintains library of video material loaned to schools, community groups and aging network agencies. Listing available through Senior HelpLine.

Speakers Bureau

Provides speakers for public and private sector meetings/events. Contact Senior HelpLine.

Transportation Services

Allows older adults access to services they might not have means of transport for. For information on programs in individual areas contact the local area on aging office.

Prescription Assistance

I-Save RX

Provides 120 brand-name drugs most commonly used, prescription refills from licensed pharmacies in Canada and United Kingdom. Refills only are eligible. No new prescriptions. No fees. Extra cost (\$15 per order) is in the mailing – to increase savings use 90-day supply prescriptions. Delivery takes 2-3 weeks.

Contact info: www.I-SaveRx.net or 1-866-472-8333

Eligibility: Illinois resident (all ages are eligible)

Illinois RX Buying Club

Program covers all prescription drugs approved by FDA. Annual fee of \$10. When approved you receive a membership card good for 1 year. Members average savings of 24% on each prescription.

Contact Info: www.illinoisrxbuyingclub.com or 1-866-215-3463

Eligibility: Illinois resident, age 65 and older, have Illinois Disabled Persons ID and Class 2 disability or receive Social Security disability benefits. No income barriers.

Illinois Senior Care

Program covers most prescription drugs. There are 2 categories of benefits based on income.

1). Single with annual income of no more than \$9,569 or \$12,829 for family carries no annual fee. Program pays for drugs up to \$1,750 annually and after that participants pay 20% each prescription.

2). Single with annual income between \$9,570 and \$19,140 or couple with income between \$12,839 and \$25,660 the participants pay \$1 each generic and \$4 per brand-name prescription. After participant reaches \$1,750 you pay \$1 for generic and \$4 brand-name.

Contact info: www.seniorcareillinois.com or 1-800-226-0768

Eligibility: Illinois resident, age 65 or older, annual income of no more than \$19,140 if single and \$25,660 for families.